

How are we doing?

As a participating employer, your experience plays an important role in shaping how we serve you.

On **December 2, 2025**, we invited you to complete the **2025 Employer Satisfaction Survey**. Your feedback helps us understand what we're doing well and highlights opportunities ahead for us.

We encourage you to take a few moments to share your thoughts and let us know how we're doing. Your input truly makes a difference.

PEPP Simplified

Your go-to webinars for mastering pension administration

Administering PEPP doesn't have to be complicated. Our live how-to webinar series is designed to help you handle key responsibilities with ease and confidence! Whether you are new to administering PEPP, or just want a refresher, we've got you covered.

Each session focuses on a core aspect of your administrative duties

- Enrolling New Members
- Managing Contributions
- Mastering Data Changes, Status Updates, and Terminations

A new learning event is coming in January. Watch the website for details and how to register. You will find upcoming learning sessions on our website under Employer Services > Learning Events.

If there is a specific topic you would like to see covered in a webinar, please let us know.



Wishing you a festive season filled with peace and joy. We send a heartfelt thanks for your partnership this year.

Sherry + Leslie



Holiday Office Hours

Our office will be closed on the following dates:

December 25 & 26, 2025

January 1, 2026

Wishing everyone a happy holiday season and all the best in the new year.

Age 71 Reminder

If you have employees **who have turned or will turn age 71** before the end of this year, please complete the following two steps:

1. In your employer online account, update the employee status to Terminated using December 15 for all employees who turn age 71 this year; and
2. Stop all contributions by December 31.

Contributions received after this date will be returned to the employer.