

New level of security coming!

Multi-factor authentication (MFA) is coming to employer and member online accounts in May 2026.

We're adding MFA as another level of security for employer and member online accounts. MFA provides an additional layer of protection beyond usernames and passwords, which can be stolen or compromised.

This update will help ensure your organization's information, and the information of your employees (who are PEPP members), remains secure.

More details about how MFA will work and what you may need to do will be shared soon. Please also keep an eye on the Learning Events page for upcoming training webinars that will walk you through incorporating MFA into your employer online account.

PEPP Enrolment Eligibility Clarified

Enrolment eligibility criteria for employee participation in PEPP.

To help you be confident you are compliant with PEPP legislation and policies when enrolling new employees in PEPP, use this chart as a reference.

	Permanent Employees	Non-permanent Employees (have distinct end dates in their employment contract)
Enrolment Requirements	Must be enrolled in PEPP.	Must be provided the option to enrol in PEPP.
Probation Periods	Are not considered for enrolment in PEPP. A permanent employee must be enrolled in PEPP effective their start date.	Are not considered for enrolment if they choose to enrol in PEPP. A non-permanent employee must be enrolled on the date they choose to participate in PEPP.
Opt-out Restrictions	Not applicable; employees cannot opt out. Once an employee is enrolled in PEPP, they cannot opt out if they transition to a non-permanent position.	Not applicable; employees cannot opt out. Once an employee is enrolled in PEPP, they cannot opt out.

If you have questions about or would like to discuss enrolment eligibility, send us an email or give us a quick call. We are here to help.

New Title - Same Service

Our Financial Planners are here to provide the same holistic service you've come to expect.

We've updated the job title to **Financial Planner**, from Retirement Information Consultant (RIC), to better reflect the team's full range of qualifications and services.

The team also has a new email address: **FPTeam@plannera.ca**. Don't worry, messages sent to the previous address will continue to be forwarded during the transition period.

PEPP is launching Instagram

PEPP will be on Instagram starting April 7, 2026.

Encourage your employees to follow **@pepp.canada** for financial tips, plain-language insights, and financial planning support!

Employer Webinar

MARK YOUR CALENDAR

A new webinar is coming your way!

Enrolments and Hiring Package Inclusions

When: April 22, 2026
Time: 10 a.m. - 12 noon

Watch the Employer Services **Learning Events** page for this webinar to be added and to register.